Remote Access to Reading and Knowledge Services: recent developments

During the period in which parliamentary activity is interrupted (white weeks) the Directorate of the Library and knowledge services will continue to provide all services to Members and staff as usual while closing its reading spaces in the three places of work.

Knowledge services offered via remote access include:
- the library online helpdesk for reference, enquiries and services on demand
- a digital library available 24/7.

The EP Library Catalogue Plus, is available anywhere without login and allows access to all EPRS publications (including Comparative Law Library and Library on the Future publications), open access e-books (around 100 000) and e-journals (around 36 000).

For any assistance email: library@europarl.europa.eu

Members and colleagues who only have the capacity to connect from a personal device using an EP token can continue to use:
- PressReader App or website giving access to thousands of newspapers from all over the world
- BrowZine - a gateway to thousands of academic journals
- On EP Library Catalogue Plus, users have digital access to e-books and e-journals, including subscriptions and open source material. However some hyperlinks to the subscription e-books/journals may not work.
- all EP research publications available both via Catalogue Plus, the EPRS App and the EPRS Think Tank
- The EPRS intranet site and all its content can be viewed from outside the EP using the EP login (2 step authentication) with your physical or SMS token. Here it is possible to use the Members' Hotline, find all EPRS publications and access certain Library services, search News Agency content and create alerts to receive via email. Some databases will be available, but others will require a personal login or a VDI connection.

Members and staff who have not yet subscribed to one of the services on demand can still request to do so and receive the services on their mobile device.

With the download of the Virtual Desk Top Infrastructure (VDI) application on their computer at home - or if they have opted for a hybrid device - Member and staff now have all sources which they would enjoy in their own office: the complete content of the catalogue, a range of major press agencies and professional databases. They can also subscribe to personalised alerts or access to specific press agencies.

**Virtual Desktop Infrastructure (VDI):**

All Members, Accredited Parliamentary Assistants and Local Assistants based in Members’ constituencies, as well as Staff, can all have remote access to the European Parliament’s ICT systems through the Virtual Desktop Infrastructure. Full details on how to get set up are available here: https://epintranet.in.ep.europa.eu/home/browse-as/it-support/work-outside-office/remote-office-desktop-vdi.html

We hope that a large number of Members and staff will test our remote access offer and help us to improve it further.